

DEPARTMENT OF CORRECTION  
Bureau of Prisons  
245 McKee Road  
Dover, Delaware 19904

December 5, 2006  
November 29, 2006

W D-22

Inmate FRANCIS WILLIAM G  
SBI # 00264560  
DCC Delaware Correctional Center  
SMYRNA DE, 19977

Dear WILLIAM FRANCIS:

We have reviewed your Grievance Case # 15037 dated 06/16/2005.

Based upon the documentation presented for our review, we uphold your appeal request.

Accordingly, there is no further issue to mediate nor Outside Review necessary as provided by BOP Procedure 4.4 entitled "Inmate Grievance Procedure", Level III appeals.

Sincerely,

Paul W. Howard  
Bureau Chief

Exhibit A

DCC Delaware Correctional Center  
Smyrna Landing Road  
SMYRNA DE, 19977  
Phone No. 302-653-9261

## GRIEVANCE REPORT

### OFFENDER GRIEVANCE INFORMATION

Offender Name : FRANCIS, WILLIAM G	SBI# : 00264560	Institution : DCC
Grievance # : 15037	Grievance Date : 06/16/2005	Category : Individual
Status : Resolved	Resolution Status : Level 3	Resol. Date : 12/05/2006
Grievance Type: Health Issue (Medical)	Incident Date : 06/16/2005	Incident Time :
IGC : Merson, Lise M	Housing Location : Bldg W1, Tier D, Cell 22, Single	

### OFFENDER GRIEVANCE DETAILS

**Description of Complaint:** Inmate states: on 4-19-05 submitted a medical grievance and believe the medical grievance committee is willfully ignoring my complaint/grievance. I have chronic peridontal disease and the medical grievance is related to daily treatment of my disease.

**Remedy Requested :** I want my grievance heard, reviewed and process without any further delay on the part of the MGC

### INDIVIDUALS INVOLVED

Type	SBI #	Name
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### ADDITIONAL GRIEVANCE INFORMATION

Medical Grievance : YES	Date Received by Medical Unit : 07/07/2005
Investigation Sent : 07/07/2005	Investigation Sent To : Breton, Monique
Grievance Amount :	

DCC Delaware Correctional Center  
Smyrna Landing Road  
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Phone No. 302-653-9261

Date: 12/05/2006

**INFORMAL RESOLUTION****OFFENDER GRIEVANCE INFORMATION**

<b>Offender Name :</b> FRANCIS, WILLIAM G	<b>SBI# :</b> 00264560	<b>Institution :</b> DCC
<b>Grievance # :</b> 15037	<b>Grievance Date :</b> 06/16/2005	<b>Category :</b> Individual
<b>Status :</b> Resolved	<b>Resolution Status:</b> Level 3	<b>Inmate Status :</b>
<b>Grievance Type:</b> Health Issue (Medical)	<b>Incident Date :</b> 06/16/2005	<b>Incident Time :</b>
<b>IGC :</b> Merson, Lise M	<b>Housing Location :</b> Bldg W1, Tier D, Cell 22, Single	

**INFORMAL RESOLUTION**

<b>Investigator Name :</b> Breton, Monique	<b>Date of Report :</b> 07/07/2005
<b>Investigation Report :</b>	
<b>Reason for Referring:</b>	

<b>Investigator Name :</b> Dunn, Lee Anne	<b>Date of Report :</b> 07/21/2005
<b>Investigation Report :</b> resolved	
<b>Reason for Referring:</b>	

Offender's Signature: \_\_\_\_\_

Date : \_\_\_\_\_

Witness (Officer) : \_\_\_\_\_

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## GRIEVANCE INFORMATION - IGC

### OFFENDER GRIEVANCE INFORMATION

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### IGC

Medical Provider:

Date Assigned

Comments:

☒ Forward to MGC

☐ Warden Notified

☐ Forward to RGC

Date Forwarded to RGC/MGC : 08/04/2005

☒ Offender Signature Captured

Date Offender Signed :

DCC Delaware Correctional Center  
Smyrna Landing Road  
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Date: 12/05/2006

## GRIEVANCE INFORMATION - Appeal

### OFFENDER GRIEVANCE INFORMATION

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### APPEAL REQUEST

Appeal returned 3/20/2006: I am appealing the decision of the MGC to deny my grievance regarding treatment of my chronic periodontitis. It has taken at least one grievance and several other written requests to receive basic treatment from the dental hygienist (s) (two scaling and/or root planing procedures to remove any plaque and calculus). The dental staff admitted that I need treatment from a periodontist, specifically:

- 1) Gingivectomy: surgical trimming of the gums using a local anesthetic to reduce the size of the gum pockets;
- 2) curettage - to remove the diseased lining from the pocket (s) so that healthy underlying tissue will reattach to the affected teeth; and
- 3) Surgical implants and/or partial dentures to replace extracted teeth for preventive dentistry, mastication and cosmetic purposes, possess and use some form of floss daily. The security ban on any form of floss isn't related to any legitimate penological interest(s), as other inmates similarly situated in other Delaware prisons and detention centers are permitted to have floss. Chronic periodontal disease has been linked to an increased risk of heart attacks, strokes and high blood pressure incidents. I do not have a history of smoking, alcohol abuse or drug use. I brush daily at least 2 - 3 times a day. Both of my parents have chronic periodontitis and were healthcare professionals.

### REMEDY REQUEST



DCC Delaware Correctional Center

Date: 12/05/2006

Smyrna Landing Road

SMYRNA DE, 19977

Phone No. 302-653-9261

**GRIEVANCE INFORMATION - BGO****OFFENDER GRIEVANCE INFORMATION**

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Status : Resolved	Resolution Status : Level 3	Inmate Status :
Grievance Type: Health Issue (Medical)	Incident Date : 06/16/2005	Incident Time :
IGC : Merson, Lise M	Housing Location : Bldg W1, Tier D, Cell 22, Single	

**REFERRED TO**

Due Date : 03/29/2006      Referred to: Person      Name: Welch, James

**Type of Information Requested :**

Grievant states his dental needs are being ignored.

**DECISION**

Date Received : 03/20/2006

Decision Date : 09/25/2006

Vote : Uphold

Comments :

Dental f/u (peridontal disease)

DCC Delaware Correctional Center  
 Smyrna Landing Road  
 SMYRNA DE, 19977  
 Phone No. 302-653-9261

Date: 12/05/2006

**GRIEVANCE INFORMATION - MGC****OFFENDER GRIEVANCE INFORMATION**

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**MGC****Date Received :** 08/04/2005**Date of Recommendation:** 03/20/2006**GRIEVANCE COMMITTEE MEMBERS**

Person Type	SBI #	Name	Vote
Staff		Eller, Gail	Deny
Staff		Weigner, Kimberly	Deny
Staff		Gordon, Oshenka	Deny
Staff		McCreanor, Michael	Abstain

**VOTE COUNT****Uphold :** 0**Deny :** 3**Abstain :** 1**TIE BREAKER**

Person Type	SBI #	Name	Vote
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**RECOMMENDATION**

Hearing held 3/14/2006

Denied: Request dental floss - denied.

Appeal due 3/19/2006



## American Academy of Periodontology

The following information from the AAP Web site is located at:  
<http://perio.org/consumer/perio-heart-link.htm>

For the Media

### What Does Your Mouth Say About Your Heart?

Since periodontitis is a persistent bacterial infection causing chronic inflammation in periodontal tissues, it is suggested that it may travel through the bloodstream and increase the risk of acute cardiac syndrome.

CHICAGO—February 13, 2007—Eliminating dental plaque may be an important step in preventing periodontitis and coronary artery disease according to a new study published in this month's issue of the *Journal of Periodontology*. Study Abstract

Researchers examined 20 individuals with chronic periodontitis. In 13 of the 20 patients, bacterial pathogens most frequently found in severe chronic periodontitis were also found in atherosclerotic plaque of coronary vessels. In 10 cases, those species of bacteria were also present in atherosclerotic plaque and in subgingival plaque. (Atherosclerosis is a multistage process set in motion when cells lining the arteries are damaged as a result of high blood pressure, smoking, toxic substances and other agents.)

"We found that patients with periodontal pathogens detected in atherosclerotic plaque had four millimeters or greater of deep periodontal pockets and a significantly higher bleeding index," said study author Dr. Maciej Zaremba. "This supports the possibility that bacteria associated with periodontitis can permeate into coronary vessels."

"Since periodontal and cardiovascular diseases have several common risk factors, more studies are needed to evaluate the strength of association between the two diseases," said Dr. Preston D. Miller, DDS, and AAP president. "It is very important for people to talk to their dentist or periodontist about their periodontal health and their at-home oral hygiene routine to prevent periodontal disease and maybe even coronary artery disease."

According to the American Heart Association, coronary heart disease is the number one single cause of death in the United States. Knowledge of the risk factors and possible links to coronary heart disease, such as periodontal disease is the first step towards preventing it. To find out if you are at risk for periodontal disease, please visit the AAP's Web site and take a free risk assessment test.

A referral to a periodontist in your area and free brochure samples including ones titled *Periodontal Diseases: What You Need to Know* and *Ask Your Periodontist about Periodontal Disease and Heart Disease* are available by calling 800-FLOSS-EM or visiting the AAP's Web site at [www.perio.org](http://www.perio.org).

The American Academy of Periodontology is an 8,000-member association of dental professionals specializing in the prevention, diagnosis and treatment of diseases affecting the gums and supporting structures of the teeth and in the placement and maintenance of dental implants. Periodontics is one of nine dental specialties recognized by the American Dental Association.

For more information, contact the AAP Public Affairs Department at 312/573-3243 or 312/573-3242.

\* EDITOR'S NOTE: Representatives of the media may contact the AAP Public Affairs Department to receive a copy of the articles Evaluation of the Incidence of Periodontitis-associated Bacteria in the Atherosclerotic Plaque of Coronary Blood Vessels. Abstracts of *Journal of Periodontology* articles are available to the public online. Full-text of studies may be accessed by AAP members and *Journal* subscribers or purchased online for \$20.

### Find Out More

#### AAP Statements and Press Releases

- New Study Finds Positive Association Between Periodontal Disease and Coronary Heart Disease
- Salivary Melatonin May Decrease Periodontal Disease Severity According to New Study Findings
- Periodontal Bacteria Linked to Heart Disease
- Further Evidence Reveals the Association Between Periodontal Disease and Coronary Artery Disease
- Deep Periodontal Pockets Increase Risk for Electrocardiographic Abnormalities

Exhibit B



- Periodontal Disease, C-Reactive Protein and Overall Health
- Why Periodontal Disease May Pose a Risk to Your Health (*Video News Release*)
- New Study Confirms Periodontal Disease Linked to Heart Disease
- C-Reactive Protein - A Predictor of Heart Disease - Is Elevated in Patients with Periodontal Disease
- The Mouth Is the Mirror to Overall Health

#### Consumer Information

- The Mouth-Body Connection
- Periodontal Disease, Heart Disease and Stroke
- What's Your Periodontal Disease Risk? Take AAP's Self-Test
- Locate a periodontist near you for an evaluation
- View free brochure samples on oral health topics

#### En Español

- Encías Sanas y Cuerpo Sano/Enfermedad periodontal - Hoja Informativa
- Enfermedad Periodontal y Enfermedad del Corazón

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Page Last Modified: February 13, 2007

To: John Rundle, Health Services Administrator(HSA)  
From: William G.L. Francis, Jr, SBI #264560, Unit W-D-22  
Date: October 24, 2006  
Re: Periodontal Disease

I have been informed by several members of the Dental Services Staff that they cannot provide the treatment and surgical procedures for my advanced periodontal disease beyond routine root planing and scaling, and teeth cleaning. I respectfully request to be approved for a visit with a periodontist to determine what surgical operations/procedures are required (i.e. gingivectomy, malocclusion correction, curettage, etc.), and to be scheduled for surgery, if necessary, based on his/her determination.

Periodontal disease has been linked to high blood pressure, strokes and heart attacks as a cause or contributing factor.

(Source(s): [perio.org](http://perio.org), [healthybodyhealthymind.com](http://healthybodyhealthymind.com))

Please include a copy of this request with your reply.

Exhibit C

**DELAWARE DEPARTMENT OF CORRECTIONS**  
**REQUEST FOR MEDICAL/DENTAL SICK CALL SERVICES**  
**FACILITY: DELAWARE CORRECTIONAL CENTER**  
 This request is for (circle one): MEDICAL DENTAL MENTAL HEALTH

William Francis Jr.W-D-22

Name (Print)

Housing Location

01/22/7126456012/13/06

Date of Birth

SBI Number

Date Submitted

Complaint (What type of problem are you having)?

*I have been referred to you by Scott S. Altman, Quality Assurance Monitor (CMS) for an evaluation from the dentists. I am experiencing persistent pain in my gums and eating and drinking has become more difficult and painful. I request a visit with a periodontist.*

William Francis Jr.12/13/06

Inmate Signature

Date

The below area is for medical use only. Please do not write any further.

S:

O: Temp: \_\_\_\_\_ Pulse: \_\_\_\_\_ Resp: \_\_\_\_\_ B/P: \_\_\_\_\_ WT: \_\_\_\_\_

A:

P:

E:

Provider Signature &amp; Title

Date &amp; Time

3/1/99 DE01

FORM#:

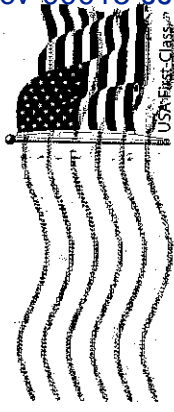
MED

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William Francis, Jr.  
Delaware Correctional Center  
SBI 264560, Unit W(D-22)  
1181 Padlock Road  
Smyrna, Delaware 19977

SOUTH JERSEY NJ 080

25 AUG 2007 PM 5 T



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U.S. District Court  
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